



Supervisory Management Skills

Overview

As supervisors and managers we need to understand and develop skills and qualities needed to successfully supervise our teams. This programme will help you learn specific management skills that will make you feel more confident and knowledgeable in leading your teams

Outline programme

Participants will develop an understanding of effective management performance. Develop new skills and knowledge and develop their own management style. This programme can be tailored to address your specific needs

A focus can be given on all or any of the following key topics;

- Motivating & Developing Your Teams
- Working Styles
- Communicating Effectively
- Leadership Skills
- Effective Delegation
- Performance Management
- Solution Driven Problem Solving
- Presentation Skills
- Conflict Management
- Evaluation & Appraisal

Qualification information

Designed for: Supervisors and Managers

Course duration: one day programme

New Directions Certificate Issued

