



# Principles of Care

## Overview

This programme will determine the principles of good care practice. It will help employees understand what these principles mean in their day-to-day work

## Outline programme

- Values and Rights: Individuality, Identity, Choice, Respect, Privacy, Dignity and Independence
- Confidentiality – What is confidentiality? Why is it important?
- Relationships – Understand how a relationship with a service user is different from other relationships and understand the responsibilities and limits of relationships with service users
- Role of the worker - Understand the workers role in relation to the aims and values of the company
- Communication – Understand the various ways people communicate
- Personal Care – The importance of personal care
- The effect of receiving a service on the service user – self esteem, confidence, self worth and institutionalisation
- The effect of the service setting on the worker - institutionalisation

## Other information

Designed for: All employees

Course duration: One day programme

New Directions Certificate Issued

